

TORLYS, MARQUEE (Hardwood & Laminate) and QUICK STEP Flooring Warranty and Instructions for installation over radiant-heated sub-floors

TORLYS, MARQUEE and QUICK STEP floors are covered by a warranty for use over radiant-heated sub-floors. This warranty is extended to the original purchaser and in residential use only.

This warranty states that the product will not fail as a result of radiant-heat applications where:

- The floor heating system is acclimatized adequately. New floor heating systems which are imbedded in light weight concrete or gypsum underlayment should be turned on to 80% or 2/3 of maximum output for 2 weeks before the floor covering installation. This allows the sub-floor to release excess moisture prior to being covered by the flooring. Four days before flooring installation, the floor heating system must be reduced to a suitable temperature of 64°F (18°C)
- TORLYS, MARQUEE or QUICK STEP flooring must be on site in the room to be installed, in its original packaging, for a minimum of 2 days, before installation.
- The sub-floor moisture content must not exceed 1.5% at the time of the flooring installation.
- Relative humidity range at the job site should be 30-60%, and installation should be done at normal room temperature (64°F - 70°F or 18°C – 21°C).
- The first time you use your floor heating system, gradually (over a period of one week) raise the temperature to your desired operating level. This gradual warming will prevent the floor covering from being shocked by sudden heating. This warranty excludes damage caused by excessive heat.
- The surface temperature of the sub-floor should never exceed 80°F (27°C).
- TORLYS, MARQUEE and QUICK STEP flooring is used in conjunction with either TORLYS 3-in-1, Acoustik, Safe & Sound underlay or TORLYS cork underlay and 6 mil poly on over-concrete installations*.
*Flooring with an incorporated cork backing does not require any additional underlayment, only the use of 6mil poly in over-concrete installations, as a moisture barrier.
- Radiant heat systems presented in the shape of thin mats or rolls and that are installed over the floating floor underlayment cannot have bulky connectors that may cause bumps on the sub-floor or interfere in any other way with the performance of the TORLYS, MARQUEE or QUICK STEP flooring.
- The floor heating system must be balanced by adequate room humidity throughout the year, specifically a range of 30 to 60%. This warranty excludes damage caused by excessive dryness. A humidifier may be required to accomplish this.
- Follow all instructions from the manufacturer of the floor heating system that do not collide/interfere with TORLYS' own requirements, as described above.

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